

Soft surfaces.

Product care and
maintenance.

aspect 

Our expert advice.



Aspect employ fine craftsmanship and the latest technology to manufacture award-winning commercial office furniture. This includes researching and testing the best ways to care for our products.

This guide will instruct you on the best ways to care for all soft surfaces, including soft seating, booths, pods, and screens so that you can maximise their life.



Durability with 10-year guarantee

Aspect design and manufacture products to provide long-term value, backed up by a 10-year guarantee. In addition Aspect offers an 'Extra Care' programme that provides at our discretion, repair or replacement of furniture which is clearly defective in manufacture, workmanship or material beyond the warranty date.

Continuity of supply guarantee

Aspect guarantee availability of all Aspect products for 15 years from purchase date, facilitating long-term planning.

Quality and environmental accreditation

Aspect's manufacturing plants hold accreditation for design, manufacture, supply and installation to international standards ISO 9001 and ISO 14001. This provides an objective, externally-audited guarantee of the efficacy of our quality and environmental management systems.

Repairs, replacement and relocation services

Repairs and replacement services that are not warranty repairs are chargeable at the following rates:

Hourly rate:

\$95.00 (excluding the cost of travel time and mileage)

Minimum call-out fee:

\$175.00 +GST

Any relocation of furniture must be overseen by an Aspect staff member to ensure the warranty does not become void.



Fabric cleaning

- Protect from direct sunlight
- Treat spills and stains as soon as possible
- Gently wipe any soil or liquid from the surface of the fabric with a clean soft cloth
- To remove dust from fabric, light vacuum without bristles
- To remove soiling from the fabric, wipe with a clean damp warm sponge, or with the addition of a small amount of Palmolive Green Original dishwashing liquid (or similar) massaged into the sponge
- Test any cleaning products on an inconspicuous area prior to commencing cleaning
- Do not scrub or use brush of any type
- Do not use dishwashing or laundry detergents
- Do not saturate fabric and importantly do not wet foam or backing board
- Dry away from direct heat and sunlight



Location

Natural materials like timber are vulnerable to expansion and contraction from changing temperatures. Aspect recommend placing timber furniture away from direct sunlight to avoid warping and discolouration.

Placing furniture where it can touch external walls can create moisture build-up, and placing it too close to radiators, heaters and gas or wood fires can increase the risk of scorching damage or discoloration. Sharp objects such as buckles, rings and even the claws of a pet can scratch the furniture.

End of life and environmental management

At Aspect we actively engage in the sustainability debate. Sustainability is a very wide and complex topic, which we are continuing to explore to better know how we can contribute to the enduring health of our people and our planet. In a market-place afloat with green wash, our mission is to present our customers with credible products so that they in turn may keep their footprint light.

Life-cycle thinking

Designing great furniture for you has environmental impacts. Materials are consumed, supply chains and manufacturing processes are employed and from the time the product makes its home with you, there will be maintenance and end-of-life impacts.

At Aspect consideration is given to the environmental impact of the product through a process known as 'life-cycle thinking'. In employing life-cycle analysis our designers consider the various stages of our furniture's life, from cradle to grave (or preferably to recycling or up-cycling).

The goal is to reduce the impact on the environment over the life of the product.

Product stewardship

In accordance with our product stewardship policy, at the end of the life of the product it can be returned to an Aspect Furniture manufacturing facility by the owner. All transportation costs belong to the owner.

Aspect will then re-use the materials, where possible, for the next great piece of furniture.



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